

House Rules

The Tempodrom Betriebsgesellschaft mbH & Co. KG, Möckernstrasse 10, 10963 Berlin - hereinafter referred to as "Operator" - issues the following House Rules:

§ 1 Scope

1. The House Rules, as amended from time to time, apply to the entire building, including pathways and open spaces.
2. The house rules apply on the respective event days for all events as well as on all other days.
3. With the purchase of the admission ticket, the visitor accepts these house rules as binding.

§ 2 Domiciliary Right

1. The operator has sole domestic authority. During the events, the house rights are exercised by the operator and/or the security service commissioned by the operator.
2. The organiser's right to domicile within the meaning of the Convention Act remains unaffected.

§ 3 Admission of visitors to the event

1. Access to the event is only granted on presentation of a valid admission ticket. Every visitor must carry his or her admission ticket with him/her during the visit to the event, present it at the request of the organiser's or operator's personnel and, if necessary, hand it over for verification.
2. Visitors who can be found without a valid ticket on the exhibition grounds can be excluded from the event.
3. The admission ticket loses its validity when leaving the event area.
4. The security service is entitled to search visitors and the containers they carry for prohibited objects and to require them to produce identification documents if there are indications that they are carrying such objects.
5. The security service may examine persons, including through the use of technical aids, to determine whether they pose a safety hazard as a result of alcohol or drug use or the carrying of weapons or dangerous pyrotechnic articles and, where appropriate, refuse access.

6. If the visitor refuses to consent to these control measures, he/she will not be admitted to the event or excluded from it without being reimbursed for the ticket value.

7. In order to comply with the stipulations of the Youth Protection Act (JuSchG), children and adolescents under the age of 16 are only admitted to concerts in the Tempodrom when accompanied by a parent or guardian in conjunction with a valid admission ticket. Unaccompanied adolescents over 16 years and under 18 years of age have access until max. 24:00 hours; where they are accompanied by a parent, guardian or custodian, there is not usually any time limit placed on said access.

§ 4 Refusal of Access

1. Visitors who

- are under the influence of alcohol or drugs,
- are recognisably violent or ready to incite violence,
- have a clear intention to disrupt the event or
- carry prohibited items

will not be admitted to or excluded from the events.

2. Visitors may be denied admission if official requirements or the security of the event (e. g. due to overcrowding) prevent admission without the ticket value being refunded.

§ 5 Prohibited objects

1. It is forbidden for visitors to carry with them the following items:

- weapons and items that can be used as weapons;
- technical equipment such as notebooks, tablets, cameras, audio- or video recording devices, GoPros, etc.;
- bags and backpacks larger than DIN A4 size (21,0 x 29,7 cm);
- gas spray bottles, corrosive or colouring substances or pressure receptacles for flammable or harmful gases, except for commercial pocket lighters;
- glass containers, bottles, cans, plastic canisters, hard packaging;
- pyrotechnic material such as fireworks, Bengal fires, smoke powder, glow balls, sparklers, etc.;
- torches, rods, sticks (except for the disabled) etc.;
- mechanically or electrically operated noise instruments;
- laser pointers;
- writings, posters and other objects that serve an extremist, racist, xenophobic or fundamentalist expression of opinion.;

- bulky objects such as ladders, stools, chairs, crates, suitcases, helmets, etc.;
- large banners, double holders, large quantities of paper, wallpaper rolls;

- drugs;
- any food (food and beverages). Exceptions are valid for guests who have to bring food and drinks due to illness after presentation of a medical certificate or an appropriate ID card. Food for babies and toddlers is also excluded from a ban;
- animals, with the exception of guide dogs.

2. Umbrellas may not be taken into the event rooms, but must be handed in at the cloakroom. The cloakroom items are insured by the operator for the duration of the delivery. For loose clothes (scarf, hat, gloves etc.) there is only limited liability. The operator accepts no liability for valuables such as mobile phones, keys, papers, etc. or other contents. These insurance conditions also apply to the delivery of bags and objects in the delivery station on the forecourt.

3. Visitors who carry prohibited objects are excluded from the event. In particularly serious cases, a house ban is imposed.

§ 6 Behavior

1. Every visitor must behave in such a way that no one else is damaged, endangered or more than is inevitably obstructed or harassed according to the circumstances. Everyone has to obey the orders of the law enforcement agencies, especially the police and fire brigade, as well as the law enforcement service. Those who do not comply with these orders will be expelled from the Tempodrom by the police or the police.

2. Visitors must occupy the places allocated to them. Visitors are only allowed to use the designated access points on the way there. For safety and hazard prevention reasons, visitors are required to refrain from using other means of detention, if necessary, to take places located in other blocks and areas than those indicated on your admission ticket.

3. Objects found in the Tempodrom and on the premises belonging to it must be handed in at the central fire alarm system (BMZ).

4. If personal injury or material damage occurs, the operator or the security service must be informed immediately.

5. All fire alarms, hydrants, electrical distribution and switchboards, telephone distributors as well as heating and ventilation systems must remain freely accessible and unobstructed. All entrances and exits as well as escape routes and emergency exits must be kept unrestricted.

§ 7 Forbidden Behavior

1. It is not allowed in the Tempodrom,

- smoking, this also applies to so-called electronic cigarettes.
- interfere with the course of events in a disturbing way,
- disrupt the event by operating mobile phones,
- distribute leaflets or advertising material or offer goods for sale without the operator's consent,
- commit criminal or regulatory offences,
- to express his opinion with extremist, racist, xenophobic or fundamentalist slogans or gestures,
- cross barriers or enter areas that are not permitted for visitors,
- use prohibited objects or throw with objects,
- to relieve oneself outside the toilets or to contaminate the Tempodrom in any other way, in particular by throwing away or leaving things lying on the floor,
- to make fires, to burn fireworks, rockets, bengal fires, smoke powders, sparklers or other pyrotechnic articles,
- to damage or pollute the building or Tempodrom equipment by painting or other means.

2. Bringing and using audio and video recording devices, photo and film cameras is not permitted. The operator can refuse entry to visitors with equipment that is being carried in violation of the prohibition or can withdraw such equipment at the visitor's expense until the end of the event.

3. The distribution of leaflets and similar advertising material as well as the sale of goods is prohibited and may be permitted by the operator in individual cases.

4. The Tempodrom has the exclusive right to sell merchandise, food and beverages in the Tempodrom and its premises or to pass this right on to third parties.

5. In the event of an important reason, in particular if a visitor commits criminal offences on the premises of the Tempodrom (e. g. damage to property, bodily injury, theft or drug trafficking), the operator is entitled to exclude the visitor from the event and, if necessary, to file a criminal complaint. If the operator makes use of his right of exclusion, the admission ticket loses its validity. A claim for reimbursement of the ticket value is excluded. The instructions of the police personnel must be followed.

§ 8 Enforcement of the House Rules

1. If a visitor seriously violates the regulations of the house rules, he/she will be excluded from the event and a house ban will be imposed on him/her. In addition, the organizer may collect data on the visitor's person and pass them on to the prosecution and police authorities.

2. The right of the organizer and the operator to claim damages from the visitor remains unaffected.

§ 9 Other

1. At events, there is a risk of possible damage to hearing and health due to increased noise levels. The operator is only liable for hearing and other health damage if he or his vicarious agent is guilty of intent and gross negligence or if a road safety obligation has not been fulfilled.

2. The operator is not liable for damages which occur during events not organised by him/herself and which occur despite the fulfilment of the traffic safety and other obligations incumbent upon him/her.

3. In the case of television recordings, the guest agrees to the use of the created pictorial material.

4. Special reference is made to the provisions of assembly and youth law.

5. At rock concerts, the operator reserves the right to refuse entry to visitors with infants and toddlers due to the high noise level. The value of the ticket will not be refunded.

§ 10 Disclaimer of liability

Entering the Tempodrom is at your own risk. The Tempodrom is not liable for personal injury and material damage caused by third parties.

signed

Technical director