

HOUSE RULES

The house rules apply to the Tempodrom including the open spaces on and in front of the building (hereinafter referred to collectively as the place of assembly). **The house rules apply to all persons staying in the place of assembly**, in particular to the visitors of events. The place of assembly is subject to the domiciliary rights of the Tempodrom Betriebsgesellschaft, which exercises the domiciliary rights together with the respective event organizer. The domiciliary rights will be enforced by the appointed security service. **Possible consequences of a violation** of these house rules may include expulsion from the place of assembly, exclusion from the event, the issuance of a house ban, claims for damages and criminal prosecution. Refunds of admission fees are excluded in these cases. Additional event-specific regulations may be announced by notice, on the Internet and on the admission tickets.

Only visitors with a valid admission ticket or guests of the organizer are permitted **to stay in the place of assembly** during public events with ticket sales. Visitors shall take the place indicated on the admission ticket for the respective event and use only the entrances provided for this purpose. Upon leaving the place of assembly, the admission ticket loses its validity.

All facilities of the place of assembly are to be used with care and consideration. Within the place of assembly, everyone must behave in such a way that no one else is harmed, endangered or obstructed or inconvenienced more than is unavoidable under the circumstances. **Smoking is prohibited, including e-cigarettes**.

Persons who are recognizably under the influence of **alcohol or drugs** will be excluded from the event and must leave the place of assembly. Rejected visitors are not entitled to a refund of the admission fee. The provisions of the Youth Protection Act apply. Special regulations apply only if expressly posted at the box offices and admission areas. In addition, more stringent regulations of the respective event organizer may apply.

For safety reasons, stairways, stairways and circulations must be kept clear at all times. For safety reasons, areas of the venue may be ordered to be closed and evacuated. Corresponding requests must be complied with immediately.

It is not permitted to bring bags and backpacks larger than DIN A4 (21.0 cm x 29.7 cm) into the place of assembly. For security reasons, additional body checks and the obligation to hand in the checkroom at the usual local charges may be ordered. Visitors who do not agree to the seizure of objects that could endanger the event or visitors by the admission or security service will be excluded from the event. Rejected visitors are not entitled to a refund of the admission fee. No liability will be accepted for valuables, money, keys in bags, backpacks or checkroom items handed in!

It is forbidden to bring or carry the following items:

- Drugs of any kind according to the German Narcotics Act (BtMG)
- Food and beverages brought along
- Bulky items, such as: Bicycles, helmets
- Containers made of fragile, splintering or particularly hard material
- Objects as well as things which, if thrown, could cause bodily harm to persons
- Stick umbrellas exception: pocket umbrellas
- Mechanically and electrically operated noise instruments
- Technical devices: Notebooks, tablets, video, photo and audio recording devices, large power banks exception: cell phones
- Animals with the exception of guide dogs
- Fireworks, rockets, Bengal fires, smoke powder, flares, laser pointers, pyrotechnic objects
- Gas spray bottles, corrosive or coloring substances or pressurized containers for highly flammable or harmful gases exception: commercially available pocket lighters
- Weapons, protective weapons, weapon-like objects
- Racist, xenophobic and radical propaganda material as well as corresponding symbols (flags & banners)

Right to one's own image: If photographs, film and/or video recordings are made in the area of the place of assembly by employees of Tempodrom Betriebsgesellschaft, by the organizer or by commissioned companies for reporting or advertising purposes, the recording activity may not be obstructed or impaired in any other way. All persons entering or staying in the place of assembly are informed by these house rules that photographs, film and video recordings may be made in the area of the place of assembly. By entering the place of assembly, those who can be recognized in such recordings consent to these recordings being used for both reporting and advertising purposes.

To reduce the risk of harm, the use of hearing protection is recommended at **music events** where high volume is expected.

House bans apply to all current and future events at the place of assembly. A written application with reasons is required for the lifting of the house ban and a decision will be made within 3 months.

Status: May 2023