

HOUSE RULES TEMPODROM

These house rules apply for the Tempodrom including the open spaces on and in front of the building (hereinafter referred to as the "Venue"). **These house rules apply for all persons occupying the venue**, in particular for visitors to events. The venue is subject to the domiciliary rights of Tempodrom Betriebsgesellschaft mbH & Co. KG, which exercises the domiciliary rights along with the respective organiser. The domiciliary rights are enforced by the security staff. **Possible consequences of an infringement** of these house rules may include exclusion from the venue, exclusion from the event, the issuing of a house ban, claims for damages and criminal prosecution. Any refund of the admission fee shall be excluded in such cases. Additional event-specific regulations may be announced by means of a display, on the Internet and on the tickets.

Being in the venue for public events for which admission tickets are sold is only permitted for visitors with a valid admission ticket or for guests of the organiser. Visitors must use the space specified on the admission ticket for the respective event and only use the access routes provided for this. The ticket loses its validity upon leaving the venue.

All of the venue's facilities are to be used carefully and considerately. Within the venue, all persons must act in such a way that no other person is harmed, endangered, hindered or burdened more than the circumstances render unavoidable. There is a smoking ban including e-cigarettes.

Persons who are clearly heavily under the influence of **alcohol or drugs**, will be excluded from the event and will have to leave the venue. Rejected visitors will have no claim to a refund of the admission fee. **The provisions of the Youth Protection Act (Jugendschutzgesetz) are applicable.** Further limitations and special rules shall apply where express reference is made to such on the Internet and on corresponding displays at the counters and entrance areas.

For safety reasons, stairs, entrances and circulatory routes must be kept free at all times. For safety reasons, it may be necessary to arrange the closure of areas of the venue and the evacuation of such. Such requests must be followed immediately.

Bringing bags and backpacks larger than DIN A4 (21.0 cm x 29.7 cm) into the venue is not permitted. For security reasons, additional physical checks and an obligation to hand items into the cloakroom subject to the normal local fees may be ordered. Visitors who object to the admission or security staff securing items, which might lead to the event or visitors being endangered, shall be excluded from the event. Rejected visitors will have no claim to a refund of the admission fee. **No liability is accepted for valuables, money and keys in deposited bags and backpacks or items handed into the cloakroom!**

The bringing in and carrying of the following items is also prohibited:

- items of food and drink brought from outside the venue
- bulky items, such as picnic baskets, prams and pushchairs, helmets
- glass containers and bottles and drinks cans
- containers made of fragile or splintering material
- objects and items which, if thrown, can cause people cause bodily harm
- umbrellas of any kind with the exception of small "Knirps" pocket umbrellas - mechanically and electrically operated noise-producing instruments
- technical devices: notebooks, tablets, video, photo and sound recording devices with the exception of mobile phones
- animals, with the exception of guide dogs
- fireworks, rockets, Bengali fire, smoke powder, sparklers, flares, pyrotechnical items
- Gas spray bottles, corrosive or staining substances or pressure containers for flammable or harmful gases, with the exception of commercial cigarette lighters
- Weapons, defensive weapons, weapon-like items
- Propaganda material of a racist, xenophobic or radical nature

The right to one's own image: if Tempodrom Betriebsgesellschaft mbH & Co. KG employees, the promoter or commissioned companies take photographs or make film and/or video recordings in the area of the venue for reporting or promotional purposes, the recording activities may not be hindered or impaired in any other way. All persons who enter the venue or are in it are notified of the carrying out of photo, film and video recordings in the area of the venue by means of these house rules. By entering the venue, these persons who are to be recognised in/on such recordings, approve of these recordings being used for both reporting and commercial purposes.

To reduce the risk of injury, the **use of hearing protection products** is recommended **at music events** where high sound levels are to be expected. In the case of events where high sound levels are to be expected in the public area, the organiser shall draw attention to the corresponding risks in the entrance area and provide visitors with ear plugs free of charge upon request.

House bans shall apply for all ongoing and future events in the venue. In order for a ban to be lifted, it is necessary to submit a written request with justification, upon which a decision will be made within 3 months.